

FARE RULES AND RESTRICTIONS

- Before you give the ticket issue order to us, make sure your name (names) in the booking is/are correct and same as in your travel document (passport,greencard,visa or other travel documents), travel dates, airline line connecting times are correct and acceptable to you. After the ticket is issued, any change will incur penalty (change and/or cancellation).
- For baggage allowances, check and verify directly with participating airlines before buying your tickets. We only communicate the baggage rules to passengers as per the eticket issued. We are not responsible if any participating airline is not honouring OR following the rule.
- Per passengers request, we put meal, seat, wheelchair, bassinet seat and other requests to the airlines.We are not responsible if any participating airlines not providing the services OR not confirming the requests. Please check directly with airlines.
- Issue of paper ticket will be possible by paying extra charge. Check with us for details..
- Konark Travel deliver the paper tickets free within 50 contigeous states of USA by first class mailservice of USPS. Fedex / UPS courier may incur extra charge.
- KonarkTravel is not responsible for loss/ damage of shipment by the courier company.
- Until the payment is realized in full, should there be an increase in airfare or taxes, the same will be intimated and charged to you.
- Until the payment is realized in full, the booking is subject to cancellation by the airline or
- KonarkTravel without prior notice.
- KonarkTravel is not responsible for any schedule change (time change) OR cancellations of the flights by the airline after issuance of the ticket. It is advisable to reconfirm your flight timings at least 72 hours prior to your flight departure. It is therefore the responsibility of passengers to reconfirm flight times as instructed. We assume no responsibility to the passenger for any loss, delay, or other inconveniences incurred in connection with any flights. All passengers must arrive at the airport a minimum of three hours prior to the indicated departure time.
- All tickets are subject to date change and cancellation penalties with exception of some tickets being non-refundable but reusable later as per the rules of the airline on balanced credit. Partially or halfutilized tickets are non-refundable.
- All changes or cancellations must be done before 72 hours of flight departure time and during 9AM to 5PM PST (MON to FRI) and only on working days. Non-working days our airlines consolidator's offices are closed and we will not be able to make any changes or cancellations.
- There will be no refund for NO SHOWS. All passengers must arrive at the airport a minimum of three hours prior to the indicated departure time.

- In cases where customer is entitled for fully unused ticket refund, a transaction processing fee of USD 50 per ticket will be applicable.
- These are discounted fares and are subject to certain rules and regulations, airlines may restrict upgrade
- to any higher class. For any clarifications, please contact the respective airlines directly.
- All tickets have a ticket validity within which the travel has to be finished, and date change on the ticket can be done only as per the validity of ticket.
- The Frequent flier miles will be as on the sole discretion of respective airlines. We will not be
- responsible for any mileage guarantee.
- Infant is defined as a traveller whose age must be under 24 months throughout the entire journey. If the infant is 24 months or above on the return journey then the infant fare would not be applicable and you will need to buy the ticket under applicable child fare.
- For refund of paper tickets you are requested to send the paper tickets back to us as refund request is processed only after the tickets are received back by Konark Travel.
- Refund will be processed within 6 to 8 weeks from the date of submission of tickets.
- Before the commencement of your air travel, please check that you possess all the valid documents required for travel: passport, air tickets, valid VISA, health certificates, travel insurance, etc. Contact consulate/ airline for further details.
- If you have any concern OR doubt related to your itinerary, check before buying your tickets. Any changes thereafter will incur penalty. We are not responsible for any loss, delay, or other inconveniences, penalties, fine incurred in connection with any flights.

